



WAVERLEY AUTOMALL
680 - 1717 WAVERLEY STREET
WINNIPEG, MANITOBA R3T 6A9
TEL: (204) 269-9686 (DIRECT)
FAX: (204) 275-4432
TOLL FREE: 1-866-823-3432
EMAIL: service@CrownToyota.ca
WEBSITE: www.CrownToyota.ca

GST #R8987 66 779

TOIS349189

PRIVACY POLICY

Your privacy is a priority, we pledge continued respect and protection of your personal information. As a TOYOTA owner or lessee, this information is shared between us and Toyota Canada Inc. This allows us to provide ongoing communications that are relevant to you and your vehicle and which enhance your vehicle ownership. All personal information is maintained securely and from time to time may be supplied to third party agencies to ensure that we can serve your needs.

TOIS349189



0201IT0IS349189

ALL ITEMS ARE SUBJECT TO G.S.T.

OUT

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.

DATE _____ SIGNATURE _____

CUSTOMER NO. 10	ADVISOR ALANA HIEBERT 40293	TAG NO. 4264	INVOICE DATE 12/11/19	INVOICE NO. TOIS349189
CROWN TOYOTA 680-1717 WAVERLEY STREET WINNIPEG, MB R3T 6A9	LABOUR RATE 139.95	LICENSE NO. 006870	KILOMETERS 50,841	COLOUR GREY/
	YEAR/MAKE/MODEL 17/TOYOTA TRUCK/RAV4/AWD 4DR LE		DELIVERY DATE	DELIVERY KMS. 50,841
	VEHICLE I.D. NO. 2 T 3 B F R E V 4 H W 6 1 4 5 8 7		SELLING DEALER NO. 34027	IN SERVICE DATE
finmgr1@crowntoyotascion.ca	F.T.E. NO.	P.O. NO.	R.O. DATE 12/02/19	
RESIDENCE PHONE	BUSINESS PHONE 204-269-1572	COMMENTS	MO: 50841	

LABOR & PARTS

J# 1 69TOZZ02 GOVERNMENT SAFETY HOURS: 1.50 TECH(S):34578 189.95

CONDITION: PERFORM MANITOBA PROVINCIAL SAFETY \$189.95
REPAIR ITEMS MUST BE COMPLETED IN 30 DAYS
(RE-INSPECTION CHARGE OF 19.95 APPLIES)

CAUSE: SAFETY NUMBER 02901547

CORRECTION: COMPLETED MB SAFETY INSPECTION

JOB # 1 TOTAL LABOR & PARTS 189.95

J# 2 69TOZZ01 T.C.U.V. CERTIFIED HOURS: 1.00 TECH(S):34578 125.00

CONDITION: PERFORM TCUV INSPECTION.
COMPLETE FORM.
PROVIDE PAPERWORK TO SERVICE MANAGER

CAUSE: J 79358

CORRECTION: COMPLETED TCUV INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2	1	COBBA-75W9X-OD	RPL	7.08	7.08
JOB # 2	1	90430-A0003	GASKET	1.69	1.69
JOB # 2	1	90430-24003	GASKET	1.93	1.93
JOB # 2 TOTAL PARTS				10.70	

JOB # 2 TOTAL LABOR & PARTS 135.70

J# 3+09TOZZ17A WIPER BLADES HOURS: 0.10 TECH(S):34578 14.00

CONDITION: INSTALL WIPER BLADES
CORRECTION: INSTALLED WIPER BLADES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 3	1	85242-42040	BLADE, REAR WIPER	8.52	8.52
JOB # 3	1	C0222-WTR16	BLADE, WIPER	14.52	14.52
JOB # 3	1	C0222-WTR26	BLADE, WIPER	14.52	14.52
JOB # 3 TOTAL PARTS				37.56	

JOB # 3 TOTAL LABOR & PARTS 51.56

J# 4+20TOZA ELECTRICAL MISC. HOURS: 2.50 TECH(S):34578 275.00

CONDITION: OUTSIDE TEMP WIRE CHEWED- REPAIR, COMPLETED CALIBRATION OF
PCS SYSTEM IF REQUIRED
CORRECTION: REMOVED THE FRONT BUMPER AND REPAIRED THE OUTSIDE TEMPERATUR
SENSOR WIRE

JOB # 4 TOTAL LABOR & PARTS 275.00

J# 5+09TOZ07 MOUNT/BALANCE TIRES HOURS: TECH(S):34578 129.95

CONDITION: MOUNT AND BALANCE FOUR TIRES
CORRECTION: MOUNT AND BALANCE 4 TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 5	4	COBFC-09794-6	DESTINATION LE 2	161.26	645.04
JOB # 5 TOTAL PARTS				645.04	

JOB # 5 TOTAL LABOR & PARTS 774.99

THANK YOU

We are striving
to keep you
Completely Satisfied.
You may soon receive
a Service Survey.

Outstanding

- | | | |
|--|---|----|
| 1. Was appointment available when requested? | 9 | 10 |
| 2. Time waiting to speak to someone | | |
| 3. Vehicle fixed right the first time | | |
| 4. Service completed as promised | | |
| 5. Service quality | | |
| 6. Customer appreciation | | |

If you cannot answer "Outstanding" (90% - 100%) please contact our Service Manager at (204) 275-4422. Below 90% reflects insufficient customer care in our opinion.

PAYMENT METHOD

MASTERCARD _____
VISA _____
DEBIT CARD _____
CASH _____
AMEX _____

Shop supplies' fees as shown on this invoice include necessary cleaners & degreasers, misc. clips, bolts, fasteners, connectors, lubricants, etc.

WARRANTY

Unless otherwise indicated, TOYOTA parts are warranted for 24 months or 40,000 kms, whichever comes first. Labour is covered if the part was installed by a TOYOTA dealer, TOYOTA parts, like batteries, mufflers, shock absorbers and struts, may have different coverage, shown on a label or other document provided to the customer.

Internet Service Appointment

www.CrownToyota.ca

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CROWN TOYOTA 680-1717 WAVERLEY STREET WINNIPEG, MB R3T 6A9	LABOUR RATE 139.95	LICENSE NO. 006870	KILOMETERS 50,841	COLOUR GREY/	STOCK NO. 94264
	YEAR/MAKE/MODEL 17/TOYOTA TRUCK/RAV4/AWD 4DR LE			DELIVERY DATE	DELIVERY KMS. 50,841
	VEHICLE I.D. NO. 2 T 3 B F R E V 4 H W 6 1 4 5 8 7			SELLING DEALER NO. 34027	IN SERVICE DATE
	F.T.E. NO.			P.O. NO.	R.O. DATE 12/02/19
finmgr1@crowntoyotascion.ca					
RESIDENCE PHONE	BUSINESS PHONE 204-269-1572	COMMENTS			
		MO: 50841			

J# 6+02TOZ ALIGNMENT HOURS: 1.00 TECH(S):98193 129.95
CONDITION: FOUR WHEEL ALIGNMENT \$129.95
CORRECTION: COMPLETED FOUR WHEEL ALIGNMENT

JOB # 6 TOTAL LABOR & PARTS 129.95

J# 7+09TOZ QUICK SERVICE HOURS: TECH(S):34578 20.04
CONDITION: REMOVE AND REPLACE THE CABIN FILTER
CORRECTION: REPLACED CABIN FILTER

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 7	1		87139-YZZ20	ELEMENT, AIR REFI		27.49
						JOB # 7 TOTAL PARTS 27.49
						JOB # 7 TOTAL LABOR & PARTS 47.53

J# 8+18TOZZ12C 4WHEEL BRK SERVICE HOURS: TECH(S):34578 164.95
CONDITION: CLEAN, LUBRICATE AND ADJUST BRAKES AND/OR EMERGENCY BRAKE SYSTEM, INSPECT CYLINDERS, HOSES AND LINES. REMOVE ALL HARDWARE AND CLIPS, GRIND CORROSION OFF ROTORS AND OR DRUMS, LUBRICATE AS NECESSARY, DEGLAZE REAR SHOES AND OR ALL PADS

CAUSE: CONSTANT EXPOSURE TO THE ELEMENTS MAY RESULT IN RUST BUILD-UP, WHICH CAN CAUSE BRAKE DRAGGING, PULLING, PULSATING, AND/OR ABNORMAL NOISE. REGULAR LUBRICATION AND CLEANING OF BRAKING SYSTEM COMPONENTS HELPS ENSURE PROPER FUNCTION AND REDUCE PREMATURE WEAR.
CORRECTION: COMPLETED 4 WHEEL BRAKE SERVICE. LUBRICATED CALIPERS, SLIDERS AND PINS. DEGLAZE ROTORS AND DRUMS.

JOB # 8 TOTAL LABOR & PARTS 164.95

J# 9+01TO1786 OIL & FILTER SERVICE HOURS: TECH(S):34578 29.71
CONDITION: REMOVE AND REPLACE ENGINE OIL & FILTER, INSPECT AIR FILTER, LUBRICATE LOCKS, LATCHES, AND HINGES, CHECK LIGHTS, HORN, AND WIPERS, CHECK COOLANT, BRAKE, WASHER FLUID LEVELS. CHECK AND ADJUST TIRE PRESSURES.
4CYL & 6CYL REGULAR OIL 5W20 & 5W30... \$49.95-\$64.95
4CYL & 6CYL (SYNTHETIC)...\$78.98...8CYL (SYNTH)...\$89.98
CORRECTION: PERFORMED OIL CHANGE, REPLACE ENGINE OIL AND FILTER, INSPECT AIR FILTER, LUBRICATED HINGES, CHECK LIGHTS, HORN AND WIPERS

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 9	1		PKYZZA1-0W20	OIL CHANGE		44.24
JOB # 9	1		90430-12028	GASKET	****	****
JOB # 9	1		04152-YZZA1	REPLACEABLE ELEME	****	****
JOB # 9	6		COBBA-0W25N-OB	OW20 GF5	****	****
						JOB # 9 TOTAL PARTS 44.24
						JOB # 9 TOTAL LABOR & PARTS 73.95

J#10+16TOZZ05 FRONT SUSPENSION HOURS: 0.10 TECH(S):34578 11.00
CONDITION: REPLACE THE REAR LOWER CONTROL ARM PROTECTOR BROKEN
CORRECTION: REPLACED THE REAR LOWER CONTROL ARM PROTECTOR

THANK YOU

We are striving
to keep you
Completely Satisfied.
You may soon receive
a Service Survey.

	Outstanding	
1. Was appointment available when requested?	9 10	☐ ☒
2. Time waiting to speak to someone	☐ ☒	
3. Vehicle fixed right the first time	☐ ☒	
4. Service completed as promised	☐ ☒	
5. Service quality	☐ ☒	
6. Customer appreciation	☐ ☒	

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RESIDENCE PHONE	BUSINESS PHONE 204-269-1572	COMMENTS	MO: 50841	

PARTS-----QTY---FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
JOB # 10 1 48738-42021	COVER, LOWER CONT	89.51
JOB # 10 TOTAL PARTS		89.51
JOB # 10 TOTAL LABOR & PARTS		100.51

J#11+19TOZZ01 BODY MISC HOURS: 0.10 TECH(S):34578 11.00

CONDITION: REPLACE THE REAR MUD FLAPS
CORRECTION: REPLACED THE REAR MUD FLAP

PARTS-----QTY---FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
JOB # 11 1 65632-0R060	PLATE, REAR WHEEL	37.20
JOB # 11 TOTAL PARTS		37.20
JOB # 11 TOTAL LABOR & PARTS		48.20

MISC-----CODE-----	DESCRIPTION-----	CONTROL NO-----
JOB # A SSI	SHOP SUPPLIES INTERNAL	
TOTAL - MISC		51.12

COMMENTS-----
94264

TOTALS-----

CONTROL# 94264	ACCOUNT NUMBER 1390	AMOUNT.. 2043.41	TOTAL LABOR.... 1100.55
			TOTAL PARTS.... 891.74
			TOTAL SUBLET... 0.00
			TOTAL G.O.G.... 0.00
			TOTAL MISC.CHG. 51.12
			TOTAL MISC.DISC 0.00
			TOTAL TAX..... 0.00

TOTAL INVOICE \$ 2043.41

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	Outstanding
1. Was appointment available when requested?	9 10
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[END OF INVOICE] 03:18pm

160-POINT TCUV QUALITY ASSURANCE INSPECTION WORKSHEET

1. The certified identification number on the vehicle is the number on this form.
2. Retain one copy in your sales department, one copy in your service department.
3. For all items adjusted, repaired or replaced, a copy of the work order must be attached.

CERTIFICATE NO. **J 79358**



Dealership Name: CROWN TOYOTA Dealership Code: 34027
Year: 2017 Make: TOYOTA Model: RAV 4 Stock Number: 94264
Colour: Grey VIN: 2T3BFREV4HW614587
Date: Dec 11/19 Original In-Service Date: _____ R.O Number: 349189 KMS: 50,841

A. VEHICLE SERVICING

	MEETS STDS	ADJUST/ REPAIR
01 Run & print Vehicle History Report and attach	☒	☐
02 Run a Techstream Health Check and attach diagnostic report	☒	☐
03 Check for and perform outstanding Safety Recall(s)	☒	☐
04 VINs match on vehicle and paperwork	☒	☐
05 Service Campaigns performed	☒	☐
06 Next scheduled maintenance performed (within 3,000kms / 2mths)	☒	☐

B. ROAD TEST

ENGINE	MEETS STDS	ADJUST/ REPAIR
07 Starts (cold/hot)	☒	☐
08 Idles	☒	☐
09 Accelerates & cruises smoothly	☒	☐
10 Engine (cold/hot & high/low speeds)	☒	☐
11 Engine fan(s) operate properly	☒	☐
12 Throttle operates properly during cold start	☒	☐

TRANSMISSION/TRANSAXLE

13 Auto/manual operation/shifts (cold/hot)	☒	☐
14 Shift interlock operates	☒	☐
15 Clutch operates (smoothly and with proper adjustment)	☒	☐
16 Drive axle/transfer case operation	☒	☐

STEERING & SUSPENSION

17 Steers normal (proper response, centering, free play)	☒	☐
18 Struts, shocks operate	☒	☐

BRAKES/ABS

19 Operate (pedal effort/height appropriate, no pulling, pulsating)	☒	☐
20 ABS operates properly (via Techstream Health Check)	☒	☐

ACCESSORIES

21 All gauges, speedometer, tachometer, odometer, etc operate	☒	☐
22 Cruise Control System operates	☒	☐

C. UNDERHOOD

ENGINE CONTROL SYSTEM

	MEETS STDS	ADJUST/ REPAIR
23 Techstream "Healthcheck" performed & printed	☒	☐
24 No active or stored codes	☒	☐
25 Emission controls meet provincial requirements	☒	☐

ENGINE

26 Fluid leaks	☒	☐
27 Hose, lines & seals: coolant, fuel, brake, steering, vacuum, A/C (check condition, leaks)	☒	☐
28 Belts (check wear, cracks, fraying, proper adjustment)	☒	☐
29 Power steering pump (check for leaks, noise)	☒	☐
30 Master cylinder and booster (check for leaks)	☒	☐
31 Engine mounts not broken/separated	☒	☐
32 Air filter (replace per Maintenance Schedule)	☒	☐
33 Ignition system works	☒	☐
34 Starter operates	☒	☐
35 Underhood area clean, dressed and touched up as required	☒	☐
36 All underhood labels are present	☒	☐
37 No evidence of collision repair	☒	☐

FLUID - Check condition, level; add or change as required

38 Under-hood fluids clear and uncontaminated	☒	☐
39 Engine oil & filter (replace per Maintenance Schedule)	☒	☐
40 Coolant (freeze point)	☒	☐
41 Automatic transmission/transaxle clutch fluid	☒	☐

	MEETS STDS	ADJUST/ REPAIR
42 Brake fluid	☒	☐
43 Washer fluid	☒	☐
44 Power steering fluid	☒	☐

COOLING SYSTEM

45 Radiator cap (perform pressure check, inspect for leaks, condition of tubes, fins)	☒	☐
46 Water pump (free from leaks and unusual noise)	☒	☐
47 Coolant recovery tank level sensor works	☒	☐
48 Engine coolant level within specification	☒	☐

FUEL SYSTEM

49 Fuel pump operates	☒	☐
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ELECTRICAL SYSTEM

50 Perform battery check with Midtronics Gr8	☒	☐
51 Battery properly sized and secure	☒	☐
52 Charging system operating properly and within specification	☒	☐
53 Battery type, condition, fluid level, load test correct	☒	☐
54 Battery cables and mounts acceptable / check terminals and clean	☒	☐
55 Alternator output correct (check voltage)	☒	☐
56 Reset CBES (Customized Body Electronic System)	☒	☐

D. UNDERBODY

FRAME

	MEETS STDS	ADJUST/ REPAIR
57 No visible damage, signs of previous repairs, no visible abnormal tire wear	☒	☐
58 Fuel lines, fuel tank, hoses and couplings not leaking	☒	☐

EXHAUST SYSTEMS

59 Entire exhaust system not damaged or leaking / check exhaust hangers....	☒	☐
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TRANSMISSION, TRANSAXLE, DIFFERENTIAL, TRANSFER CASE

60 Drive/axle shafts operate properly with no damage	☒	☐
61 Inspect transmission/transaxle, transfer case and pan for leaks	☒	☐
62 Differential fluid level correct with no leaks fill/change as required	☒	☐
63 Universal joints, CV joints, boots and mounts not damaged, leaking, or excess wear/looseness	☐	☐

TIRES AND WHEELS

64 All tires & wheels match, correct size	☒	☐
65 All tires' tread depth, at least 40% remaining and in good condition Show tire tread depth FR <u>6.25</u> EL <u>6.25</u> RR <u>6.25</u> RL <u>6.25</u> (pare <u>6.25</u>)	☒	☐
66 Normal tire wear, no alignment or sidewall problems	☒	☐
67 Tire pressures are correct	☒	☐
68 Wheels cleaned, dressed, free from damage and run-out normal	☒	☐
69 Wheel covers secure and reasonably free of damage	☒	☐

SUSPENSION/STEERING

70 Chassis lubricated (per Maintenance Schedule)	☒	☐
71 Rack & pinion, linkage, boots not visibly damaged, leaking	☒	☐
72 Control arms, ball joints, bushings not worn	☒	☐
73 Sway bars, links, bushings operate correctly	☒	☐
74 Springs have proper ride height (not sagged)	☒	☐
75 Struts, shocks not leaking	☒	☐
76 Wheel alignment correct	☒	☐
77 No suspension modifications	☒	☐

BRAKES

78 Calipers, cylinders operate with no leaks	☒	☐
79 Pads, shoes, at least 40% of original thickness remaining Show brake pad life Front <u>68</u> % Rear <u>62</u> %	☒	☐
80 Rotors, drums at least 50% of original thickness spec; not scored; run out within factory specs	☒	☐
81 Brake lines, hoses, fittings not worn or leaking	☒	☐
82 Parking brake operates/adjusted	☒	☐

E. VEHICLE EXTERIOR

ENGINE COMPARTMENT

	MEETS STDS	ADJUST/ REPAIR
83 Compartment is clean	☒	☐
84 Under-hood heat insulator pad is clean	☒	☐
85 Engine and compartment are properly dressed	☒	☐

BODY PANELS & BUMPERS

	MEETS STDS	ADJUST/ REPAIR
86 Body and bumpers free from damage, rust and misalignment	☒	☐
87 Chips and scratches repaired and clear-coated	☒	☐
88 Exterior is washed, clean and free of water spots	☒	☐
89 Wheel wells are clean	☒	☐
90 Paint is free of wax residue	☒	☐

DOORS, HOOD, DECK LID, TAILGATE

	MEETS STDS	ADJUST/ REPAIR
91 Not visibly damaged; paint not mismatched or poor quality	☒	☐
92 Hood release, prop rod/gas struts operate	☒	☐
93 All emblems are present and fully attached	☒	☐

GRILL, TRIM & ROOF RACK

	MEETS STDS	ADJUST/ REPAIR
94 Components free from visible damage and attached	☒	☐

GLASS, OUTSIDE MIRRORS, WIPERS

	MEETS STDS	ADJUST/ REPAIR
95 Windshield free from cracks and stars	☒	☐
96 Side/rear windows free from cracks and stars	☒	☐
97 Mirrors not cracked, visibly damaged	☒	☐
98 Replace wiper blades	☒	☐

EXTERIOR LIGHTS - Operate properly, lenses not damaged

	MEETS STDS	ADJUST/ REPAIR
99 Headlights aligned, auto on/off	☒	☐
100 Fog, driving lights, daytime running lights	☒	☐
101 Brake lights, high-mount brake light	☒	☐
102 Turn signals, side marker lights	☒	☐
103 Parking lights	☒	☐
104 Reverse lights	☒	☐
105 Emergency lights	☒	☐
106 License plate lights	☒	☐

F. VEHICLE INTERIOR

AIR BAGS & SAFETY BELTS

	MEETS STDS	ADJUST/ REPAIR
107 Air bags intact, no codes, dash light works	☒	☐
108 Safety belts operate, free from cuts or wear	☒	☐

HEAT/VENT/AC/DEFROST - Operate properly

	MEETS STDS	ADJUST/ REPAIR
109 Air conditioning and heating systems	☒	☐
110 Defog/defrost (front, rear, outside mirrors if app.)	☒	☐
111 Cabin air filter (if equipped). Replace if necessary	☒	☐

AUDIO, ALARM & NAVIGATION SYSTEMS - Operate properly

	MEETS STDS	ADJUST/ REPAIR
112 Radio, cassette, CD, DVD, remote, speakers, antenna	☒	☐
113 Vehicle security system	☒	☐
114 Navigation system / Bluetooth system operate and cleared	☒	☐

INTERIOR AMENITIES - Operate properly, no damage

	MEETS STDS	ADJUST/ REPAIR
115 Dash/console	☒	☐
116 Tilt/telescopic steering wheel, column lock	☒	☐
117 Steering wheel operates and off-center	☒	☐
118 Horn	☒	☐
119 Wipers & washers operate in all modes	☒	☐
120 Lights - instrument panel, courtesy, dome (fade-away), map, foot	☒	☐
121 Remote mirror controls operates properly	☒	☐
122 Ashtrays, lighter, power outlet(s)	☒	☐
123 Glove box, glove box light	☒	☐
124 Sun visors, vanity mirrors & lights	☒	☐
125 Cup holders	☒	☐
126 12v ACC power outlet operates properly	☒	☐
127 Interior remote luggage compartment release operates properly	☒	☐
128 Fuel door release operates properly	☒	☐
129 Master key is present	☒	☐
130 No evidence of previous improper interior repairs	☒	☐

CARPET, TRIM, MATS - Clean, no stains or damage

	MEETS STDS	ADJUST/ REPAIR
131 Carpet (check for rust under it due to flood damage) Single layer of mats secured in hooks. Place extras in trunk	☒	☐
132 Floor mats (if any)	☒	☐
133 Door trim, panels attached	☒	☐
134 Fold-down latches work	☒	☐
135 Headliner	☒	☐
136 Interior is free of debris	☒	☐
137 Free of odor, including heavy fragrance	☒	☐

SEATS

	MEETS STDS	ADJUST/ REPAIR
138 Seats clean, not stained, worn, cut, cracked	☒	☐
139 All seat components and functions operate properly	☒	☐
140 Integrated child safety seats operate	☒	☐
141 Heated and/or cooled seats operate	☒	☐

MOONROOF, CONVERTIBLE TOP

	MEETS STDS	ADJUST/ REPAIR
142 Moonroof operates in all modes	☒	☐
143 Convertible top & cover operate; not damaged	☒	☐

WINDOWS, DOOR LOCKS - Operate as designed

	MEETS STDS	ADJUST/ REPAIR
144 Door jambs are clean	☒	☐
145 Glass is clean and free of streaks	☒	☐
146 Window tinting clear and conforms to local requirements	☒	☐
147 All keys present and function	☒	☐
148 Door locks & handles (manual & power modes)	☒	☐
149 Window controls (manual & power modes)	☒	☐
150 Remote decklid & fuel door releases	☒	☐
151 All crevices are clean	☒	☐

LUGGAGE COMPARTMENT

	MEETS STDS	ADJUST/ REPAIR
152 Carpet, trim, cargo net; clean, not damaged	☒	☐
153 Luggage compartment light works	☒	☐
154 Jack and tools are correct, present and secured	☒	☐
155 Weather stripping intact, not leaking	☒	☐
156 Spare tire correct size/type, at least 40% tread remaining, no sidewall damage, air pressure correct	☒	☐
157 Spare tire and storage areas are clean	☒	☐
158 Spare tire is securely fastened	☒	☐
159 Trunk latch operates	☒	☐

G. RECONDITIONING & DETAILING

	MEETS STDS	ADJUST/ REPAIR
160 Vehicle has been completely reconditioned/detailed	☒	☐

H. HYBRID TCUV COMPONENTS

To be completed by a Certified Hybrid Technician
Use the intelligent Tester for items 1 - 16

	MEETS STDS	ADJUST/ REPAIR
1 Multi-Information Display	☒	☐
2 Inverter Coolant Level	☒	☐
3 Engine and ECT (Electronically Controlled Transmission)	☒	☐
4 THS (Toyota Hybrid System) related ECU (Hybrid Vehicle Electronic Control Unit)	☒	☐
5 Hybrid HV (High Voltage) Battery	☒	☐
6 Perform "Onboard Equalizing Charge" of HV Battery (if app.)	☒	☐
7 Check Transaxle "Park" function	☒	☐
8 Hybrid power management control module	☒	☐
9 Electric motor/ generator operates properly	☒	☐
10 Power inverter operates properly	☒	☐
11 EV/Eco/Power modes operate properly	☒	☐
12 Multi-information display operates properly	☒	☐
13 Touch Tracer display operates properly	☒	☐
14 Hill Start Assist Control operates properly	☒	☐
15 Remote air conditioning system (if equipped) operates properly	☒	☐
16 Solar powered ventilation system (if equipped) operates properly	☒	☐

I. ADDITIONAL INSPECTION ITEMS WHERE APPLICABLE

	MEETS STDS	ADJUST/ REPAIR
1 Transfers case smoothly switches from 2WD to 4WD and back from 4WD to 2WD	☒	☐
2 Truck bed is in good condition	☒	☐
3 Truck bed-liner is in good condition and secured	☒	☐
4 Tailgate functions properly	☒	☐
5 Rear bumper is in good condition and secured	☒	☐
6 Radio security codes cleared	☒	☐
7 Backup camera operates properly	☒	☐
8 Bluetooth searches for signal	☒	☐
9 SOS (Safety Connect) light illuminates green	☒	☐
10 Lane Keep Assist operates properly	☒	☐
11 Dynamic Radar Cruise Control/Pre-Collision Systems operate properly	☒	☐
12 Intelligent Parking Assist operates properly	☒	☐
13 Owner/Warranty/Maintenance Manuals in glove box	☒	☐
14 Acceptable aftermarket items checked	☒	☐
15 Removal of unacceptable aftermarket items	☒	☐

Required Technician Signature

I certify that all mechanical items have been inspected.

[Signature]

Toyota Trained Technician

Date

Required Manager Signatures

I certify that all mechanical, detailing and appearance repair standards have been met.

[Signature]

Service Manager

Vehicle Sales Manager

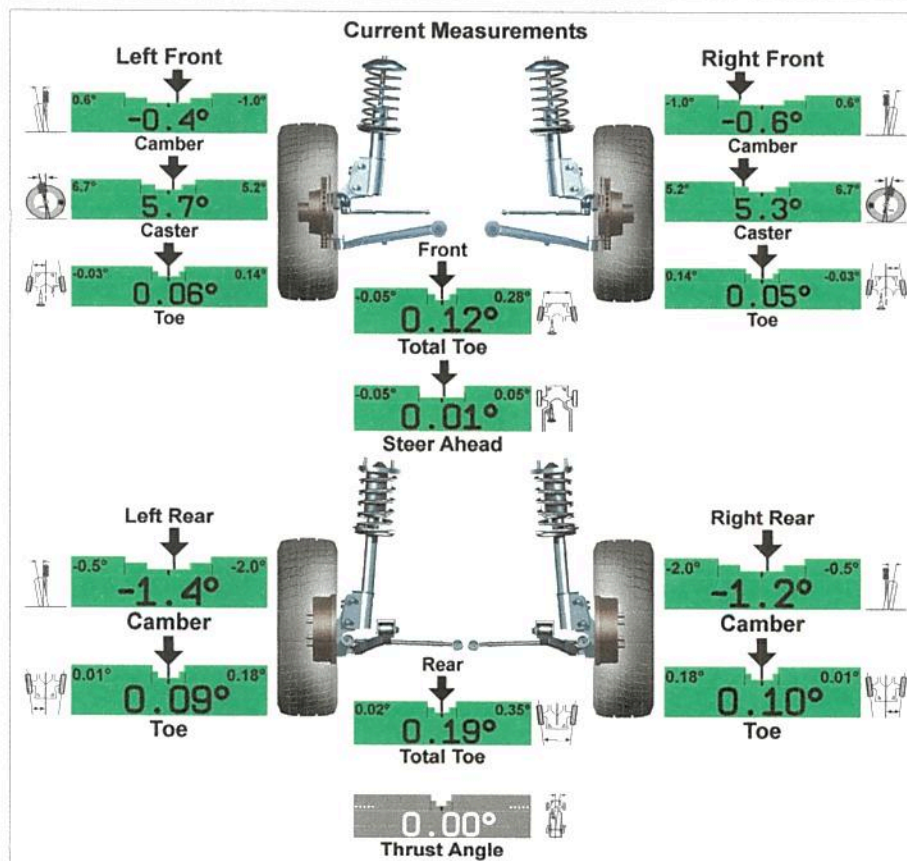
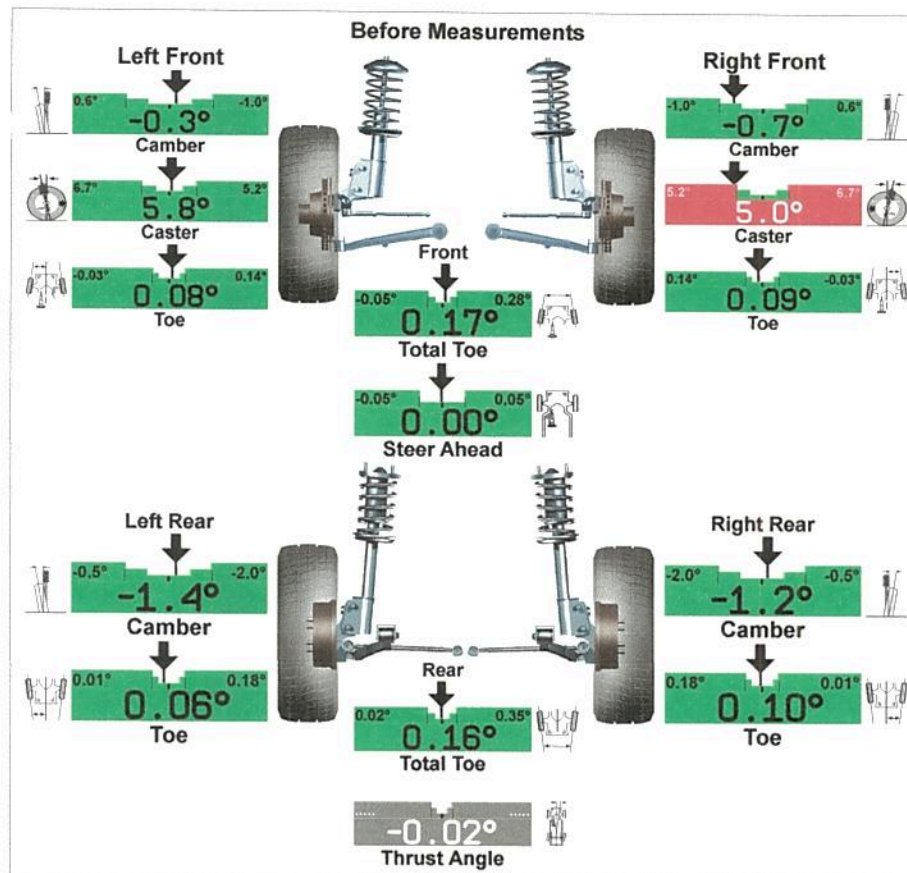
Date *Dec 11/19*

Date



2T3BFREV4HW614587

Toyota 2016-17 RAV4 4X4 17" Wheel



• One or more values are not within specification. Tire wear, handling and safety problems may result.