



WAVERLEY AUTOMALL
680 - 1717 WAVERLEY STREET
WINNIPEG, MANITOBA R3T 6A9
TEL: (204) 269-9686 (DIRECT)
FAX: (204) 275-4432
TOLL FREE: 1-866-823-3432
EMAIL: service@CrownToyota.ca
WEBSITE: www.CrownToyota.ca

GST #R8987 66 779

TOIS395043
PRIVACY POLICY

Your privacy is a priority, we pledge continued respect and protection of your personal information. As a TOYOTA owner or lessee, this information is shared between us and Toyota Canada Inc. This allows us to provide ongoing communications that are relevant to you and your vehicle and which enhance your vehicle ownership. All personal information is maintained securely and from time to time may be supplied to third party agencies to ensure that we can serve your needs.

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ALL ITEMS ARE SUBJECT TO G.S.T.

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INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OF THE BALANCE OWING FOR REPAIRS, PARTS, & ACCESSORIES DESCRIBED IN THIS WORK ORDER.

DATE _____ SIGNATURE _____

CUSTOMER NO. 10	ADVISOR SHARLIE BOYER	85631	TAG NO. 6960	INVOICE DATE 09/15/22	INVOICE NO. TOIS395043
CROWN TOYOTA 680-1717 WAVERLEY STREET WINNIPEG, MB R3T 6A9	LABOUR RATE 149.95	LICENSE NO. GLG772	KILOMETERS 38,552	COLOUR /	STOCK NO. 96960
	YEAR/MAKE/MODEL 19/TOYOTA/RAV4/AWD TRAIL			DELIVERY DATE	DELIVERY KMS. 38,552
	VEHICLE I.D. NO. 2 T 3 J 1 R F V 5 K W 0 6 4 7 8 4			SELLING DEALER NO. 34027	IN SERVICE DATE
	F.T.E. NO. 898766779MT0003			PO. NO.	R.O. DATE 09/13/22
finmgr10@crowntoyotascion.ca					
RESIDENCE PHONE	BUSINESS PHONE 204-269-1572	COMMENTS E# 2.5L L4 GAS	MO: 38552		

LABOR & PARTS

J# 1 69TOZZ02 GOVERNMENT SAFETY HOURS: 1.50 TECH(S):58601 189.95

CONDITION: PERFORM MANITOBA PROVINCIAL SAFETY \$189.95
REPAIR ITEMS MUST BE COMPLETED IN 30 DAYS
(RE-INSPECTION CHARGE OF 19.95 APPLIES)

CAUSE: SAFETY NUMBER 03654446

CORRECTION: PERFORMED MB SAFETY INSPECTION

JOB # 1 TOTAL LABOR & PARTS 189.95

J# 2 69TOZZ01 T.C.U.V. CERTIFIED HOURS: 1.00 TECH(S):58601 125.00

CONDITION: PERFORM TCUV INSPECTION.
COMPLETE FORM.
PROVIDE PAPERWORK TO SERVICE MANAGER

CAUSE: TCUV NUMBER 143722

CORRECTION: COMPLETED THE TCUV INSPECTION

JOB # 2 TOTAL LABOR & PARTS 125.00

J# 3 13TOZMPICAT ENGRAVE CONVERTER HOURS: 0.00 TECH(S):58601 0.00

CONDITION: ENGRAVE THE LAST 8 NUMBERS OF THE VIN. NO CHARGE TO CUSTOMER

CORRECTION: COMPLETED PAINT AND STICKER INSTALL

JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4+01TOZ OIL CHANGE HOURS: TECH(S):58601 27.45

CONDITION: Replace engine oil and filter \$79.95

CAUSE: Requested by customer

CORRECTION: Completed oil change, attached minor inspection sheet to the work order.

JOB # 4 TOTAL LABOR & PARTS 27.45

J# 5+02TOZ ALIGNMENT HOURS: TECH(S):58601 139.95

CONDITION: Four wheel alignment \$139.95

If the vehicle is in spec and alignment is not needed, only alignment check charge applies. \$44.95

CORRECTION: COMPLETED THE FOUR WHEEL ALIGNMENT

JOB # 5 TOTAL LABOR & PARTS 139.95

J# 6+09TOZZ17A WIPER BLADES HOURS: TECH(S):58601 0.00

CONDITION: Replace wiper blades as required

CORRECTION: completed replaced all wiper blade

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 6	1		C0222-WTR16	BLADE,WIPER		20.49
			IN STOCK			

JOB # 6	1		C0222-WTR26	BLADE,WIPER		20.49
			IN STOCK			

JOB # 6	1		85242-0R070	BLADE, RR WIPER		15.41
			IN STOCK			

JOB # 6 TOTAL PARTS 56.39

Internet Service Appointment
www.CrownToyota.ca

THANK YOU

We are striving
to keep you
Completely Satisfied.
You may soon receive
a Service Survey.

Outstanding

- | | | |
|--|---|----|
| 1. Was appointment available when requested? | 9 | 10 |
| 2. Time waiting to speak to someone | | |
| 3. Vehicle fixed right the first time | | |
| 4. Service completed as promised | | |
| 5. Service quality | | |
| 6. Customer appreciation | | |

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PAYMENT METHOD

MASTERCARD _____
VISA _____
DEBIT CARD _____
CASH _____
AMEX _____

Shop supplies' fees as shown on this invoice include necessary cleaners & degreasers, misc. clips, bolts, fasteners, connectors, lubricants, etc.

WARRANTY

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JOB # 6 TOTAL LABOR & PARTS 56.39

J# 7+09TOZZ-AF AIR FILTER HOURS: TECH(S):58601 25.04

CONDITION: Replace engine air filter
CAUSE: Air filter found to be plugged with dust, reducing air flow to the engine.
CORRECTION: Replaced engine air filter

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 7	1	17801-F0050	ELEMENT SUB-ASSY,		39.95
		IN STOCK			

JOB # 7 TOTAL PARTS 39.95

JOB # 7 TOTAL LABOR & PARTS 64.99

J# 8+09TOZCABIN CABIN FILTER HOURS: TECH(S):58601 25.04

CONDITION: Replace cabin air filter
CAUSE: Cabin filter found to be plugged up
CORRECTION: Installed new cabin air filter

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 8	1	87139-0R030	ELEMENT, AIR REFI		32.95
		IN STOCK			

JOB # 8 TOTAL PARTS 32.95

JOB # 8 TOTAL LABOR & PARTS 57.99

J# 9+73TOZZAC13 BLOCK HEATER HOURS: 1.50 TECH(S):58601 178.50

CONDITION: SUPPLY AND INSTALL BLOCK HEATER
CAUSE: no block heater
CORRECTION: completed install block heater

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 9	1	PK-RAV4	PDI KIT	****	****
JOB # 9	1	PKSA4-89J40	CABLE	45.00	45.00
		IN STOCK			
JOB # 9	1	PKSA4-89J22	CABLE	35.00	35.00
		IN STOCK			
JOB # 9	1	PKSA4-89J30	CABLE	45.00	45.00
		IN STOCK			
JOB # 9	1	PKSA4-89J14	BLOCK HEATER	120.00	120.00
		IN STOCK			
JOB # 9	1	90119-A0429	BOLT	1.00	1.00
		IN STOCK			

JOB # 9 TOTAL PARTS 246.00

JOB # 9 TOTAL LABOR & PARTS 424.50

J#10+18TOZZ12C 4WHEEL BRK SERVICE HOURS: TECH(S):58601 164.95

CONDITION: CLEAN, LUBRICATE AND ADJUST BRAKES AND/OR EMERGENCY BRAKE SYSTEM, INSPECT CYLINDERS, HOSES AND LINES.
REMOVE ALL HARDWARE AND CLIPS, GRIND CORROSION OFF ROTORS AND OR DRUMS, LUBRICATE AS NECESSARY, DEGLAZE REAR SHOES AND OR ALL PADS

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\$164.95

THANK YOU

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Completely Satisfied.
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	Outstanding	9	10
1. Was appointment available when requested?	☐	☐	☐
2. Time waiting to speak to someone	☐	☐	☐
3. Vehicle fixed right the first time	☐	☐	☐
4. Service completed as promised	☐	☐	☐
5. Service quality	☐	☐	☐
6. Customer appreciation	☐	☐	☐

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LABOR & PARTS

CAUSE: CONSTANT EXPOSURE TO THE ELEMENTS MAY RESULT IN RUST BUILD-UP, WHICH CAN CAUSE BRAKE DRAGGING, PULLING, PULSATING, AND/OR ABNORMAL NOISE. REGULAR LUBRICATION AND CLEANING OF BRAKING SYSTEM COMPONENTS HELPS ENSURE PROPER FUNCTION AND REDUCE PREMATURE WEAR.

CORRECTION: COMPLETED 4 WHEEL BRAKE SERVICE. LUBRICATED CALIPERS, SLIDERS AND PINS. DEGLAZE ROTORS AND DRUMS.

JOB # 10 TOTAL LABOR & PARTS 164.95

J#11+18TOZZ01 BRAKE FLUID FLUSH HOURS: 0.80 TECH(S):58601 142.82
CONDITION: Replace fluid from the reservoir, open all bleeders, flush brake fluid lines and adjust level to spec. \$149.95
CAUSE: Regular maintenance
CORRECTION: COMPLETED THE BRAKE FLUID FLUSH

JOB # 11 TOTAL LABOR & PARTS 142.82

J#12+01TOK24T26-16Z Service #2 HOURS: TECH(S):999 0.00
CONDITION: Check installation of driver's floor mat. Inspect all lights and horn for proper operation. Inspect wiper blades, linkage and washers for proper operation. Remove & inspect cabin air filter. Check and record tire tread depth. Examine tires for dama... visually inspect brake pads, calipers, rotors, brake lines and hoses. Rotate tires (applicable to same size wheels, front & rear). Inspect for leaks - engine oil, brake fluid, engine coolant, power steering fluid, transmission fluid, differential fluid, transfer case fluid (if equipped) and top up washer fluid. Inspect differential and transfer case vents for obstruction. Replace engine oil & filter (synthetic 0W16). Remove & inspect engine air filter. Visually inspect drive belts. Lubricate locks, latches and hinges. Record inspection results, measurements and component condition on inspection form and/or repair order. Reset Maintenance Reminder Light or system.
CORRECTION: COMPLETE

JOB # 12 TOTAL LABOR & PARTS 0.00

J#13+13TOZZ-TBI THROTTLE BODY SERVICE HOURS: TECH(S):58601 130.56
CONDITION: REMOVE AND CLEAN THROTTLE BODY AND LINKAGE TO IMPROVE THROTTLE RESPONSE, ROUGH IDLE AND HESITATIONS \$139.95
CAUSE: REMOVED MAIN AIR INTAKE TUBE AND SERVICED THROTTLE BODY AS REQUIRED-REASSEMBLED INTAKE AND TEST-OK
CORRECTION: COMPLETED THROTTLE BODY SERVICE

JOB # 13 TOTAL LABOR & PARTS 130.56

J#14+09TOZZ15 TIRE REPAIR HOURS: TECH(S):58601 39.95
CONDITION: CUSTOMER CONCERNED THAT THERE IS A TIRE NO HOLDING AIR CHECK AND ADVISE

THANK YOU

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to keep you
Completely Satisfied.
You may soon receive
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Outstanding

- | | | |
|--|-----------------------|-----------------------|
| 1. Was appointment available when requested? | 9 | 10 |
| 2. Time waiting to speak to someone | ☐ | ☐ |
| 3. Vehicle fixed right the first time | ☐ | ☐ |
| 4. Service completed as promised | ☐ | ☐ |
| 5. Service quality | ☐ | ☐ |
| 6. Customer appreciation | ☐ | ☐ |

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		MO: 38552			

LABOR & PARTS-----
CAUSE: HAS A NAIL
CORRECTION: COMPLETED TIRE REPAIR
DRIVER REAR TIRE

JOB # 14 TOTAL LABOR & PARTS 39.95

MISC-----CODE-----	DESCRIPTION-----	CONTROL NO-----	
JOB # A	SSI SHOP SUPPLIES INTERNAL		61.72
JOB # 4	ENV ENVIROMENTAL LEVY		1.17
TOTAL - MISC			62.89

COMMENTS-----
DELETED OPERATION(S)-----
15TOZZ-TC TRANSFER CASE SERVIC

TOTALS-----		
CONTROL#	ACCOUNT NUMBER	AMOUNT..
96960	1390	1627.39
TOTAL LABOR....		1189.21
TOTAL PARTS....		375.29
TOTAL SUBLET...		0.00
TOTAL G.O.G....		0.00
TOTAL MISC.CHG.		62.89
TOTAL MISC.DISC		0.00
TOTAL TAX.....		0.00

TOTAL INVOICE \$ 1627.39

THANK YOU

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1. Was appointment available when requested?	9 10
2. Time waiting to speak to someone	0
3. Vehicle fixed right the first time	0
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5. Service quality	0
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ACCOUNTING COPY-I

[END OF INVOICE]

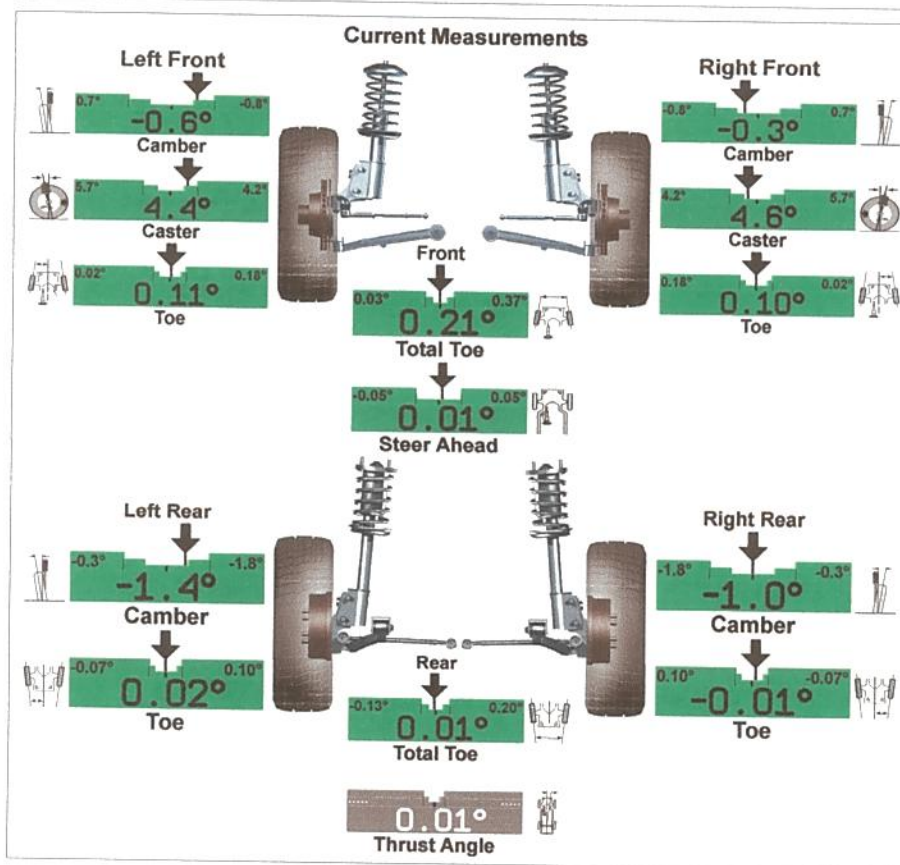
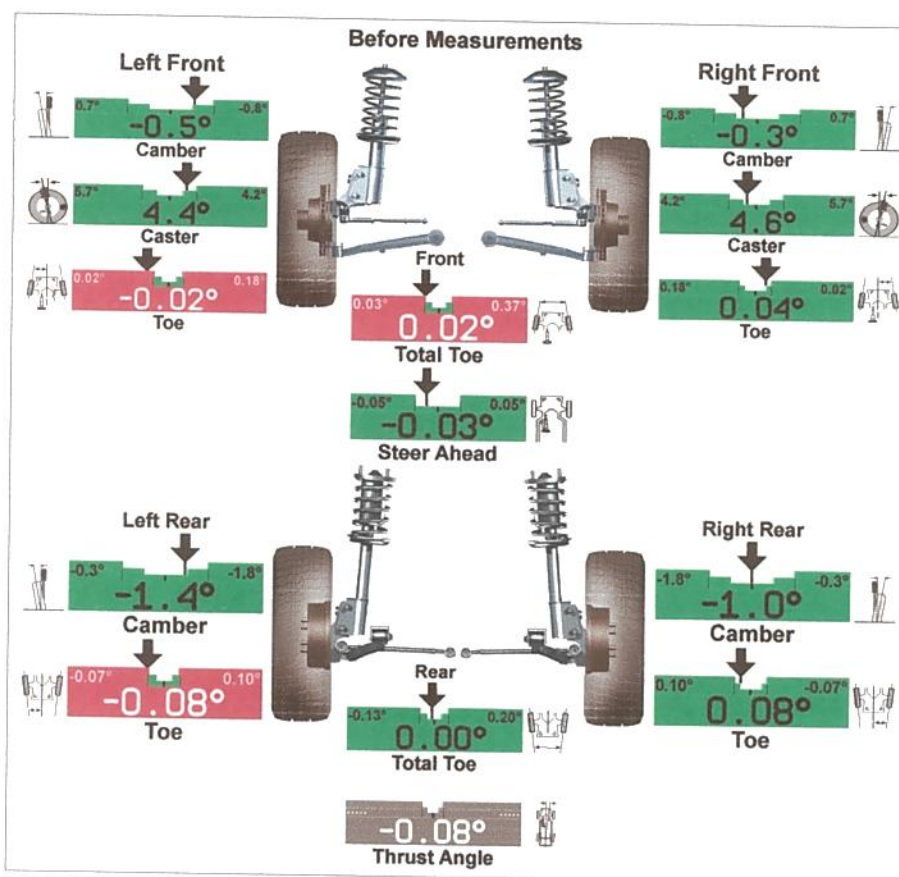
12:07pm

Work Order: R355754
VIN: 2T3J1RFV5KW064784
Technician: 100132
Date: 9/15/22 9:44 AM



2T3J1RFV5KW064784

Toyota 2019-21 RAV4 4X4 235/55R19



• One or more values are not within specification. Tire wear, handling and safety problems may result.